

If you wish to return a product that you have purchased, please follow these instructions:

1. Please complete the Return Form below.
2. Return your product in a box which protects the merchandise or wrap it well within its original packaging. Please be sure to include all parts that were included with the product.
3. Address package to Game Infinity, 3432 N. Orange Blossom Trail, Orlando, FL 32804
3. Please ship your package prepaid and insured or with delivery confirmation via U.S. Postal Service or UPS Ground.
4. If you are requesting an exchange, that will be sent to you via U. S. Postal Service or UPS Ground
5. Please note, shipping charges are non-refundable and not reimbursable; however, if you choose to exchange any item(s), you will not be charged additional shipping or handling.
6. Please allow 14 days for returns processing.

Merchandise Return Form

Name: _____

Day time phone number: _____

Invoice No.: _____

Evening time phone number: _____

Email Address: _____

Reason Codes
(please indicate reason code in form below):

DA Damaged
OW I ordered wrong item
DE Defective

RW I received wrong item
ND Not as described / pictured
PQ Poor Quality

Item(s) Returned					Items Requested (Exchange)			
Reason Code	Product SKU	Product Name	Quan.	Price Paid	Quan	Product SKU	Product Name	Price

Action Requested by you: Exchange
 Refund (15% fee may apply. Refunds are issued in the same form of payment as original purchase)
 Store Credit

If the item(s) you are requesting in exchange is not available: Back-order the item
 Refund
 I will choose something else (please specify): _____

If additional money is due: Charge my credit card I used for original purchase
 Contact me, I will send PayPal payment
 I have included a check or money order

Send return merchandise to:

Game Infinity,
 3432 N. Orange Blossom Trail,
 Orlando, FL 32804